

**Q:** I have a TP8000 with SD200 MSR. When a card is swiped the end string ends in '?' locally which is correct but is always interpreted as"/" at Microsoft terminal server. Terminal server runs 'Jonas'. How do you get Jonas to interpret correctly? Terminal server is remote.

**A:**

## RDP Setting for MSR

1. Click "Option" at the "Remote Desktop Connection" window.
2. Change the "keyboard" setting from **"in full screen mode only"** to **"On the local computer"** where locate at "Local Resources" frame.



Change from "In full screen mode only" to "On the local computer"

3. Now the RDP setting for MSR is completed.

